

POWER TO THE PEOPLE! STOP DISTRACTING SUPPORT WITH REPETITIVE PASSWORD RESET TASKS!



With Click Studios optional Password Reset Portal (PRP) module for Passwordstate you can empower end-users to reset their own Active Directory password 24/7.

Reduce inefficiencies associated with performing manual repetitive tasks. It's estimated that 30% to 50% of Service Desk calls are for password resets. Not only is this an unnecessary cost but it also distracts your team from higher value tasks for your business.

Empowering more than 29,000 Customers and 370,000 Security & IT Professionals globally, Click Studios Passwordstate is the web-based solution for Enterprise Password Management.

PRP Module Overview

Validate end-users and allow them to easily and securely reset their own Active Directory password. Click Studios key differentiator over market competitors is the use of Verification Policies to securely "identify" your end-users. Verification Policies are used when a user enrols to use the PRP, and also when resetting/unlocking their accounts.

Enforce specific Password Policies for your end-users by creating any number of different Password Policies. You can specify policies with different password lengths and complexities and assign these to security groups. Let your end-users know what is expected of them when creating new passwords through on screen instructions.







You can restrict certain passwords from being used in your organisation by simply adding them as a 'Bad Password' in Passwordstate. If an end-user tries to use any recorded bad password they are informed the password is not allowed.

The PRP module provides reminders to end-users for resetting their passwords as well as tools for helping identify where user Account Lockouts are occurring and Trending Reports on portal usage.